

**香港空運服務有限公司會員登記表格 – HEx (Hacis電子物流資訊系統)**  
**(只供貨運代理用戶填寫)**

致: help@hacis.com

香港空運服務有限公司

香港國際機場

超級一號貨站

辦公大樓北座五樓

請根據以下提供的資料為本公司登記成為香港空運服務有限公司(Hacis)會員：

公司名稱\*\* (請以正楷英文填寫) : \_\_\_\_\_

地址\*\* (請以正楷英文填寫) : \_\_\_\_\_

IATA 貨運代理編號 : \_\_\_\_\_ (只供 IATA 貨運代理填寫)

Hactl 貨運代理編號 : \_\_\_\_\_ (只供 Hactl 貨運代理填寫)

電話號碼\*\* : \_\_\_\_\_ 傳真號碼 : \_\_\_\_\_

網址 : \_\_\_\_\_ (若有)

聯絡人\*\* : \_\_\_\_\_ 職銜\*\* : \_\_\_\_\_

電郵\*\* : \_\_\_\_\_

\*\*\*電郵將用於Hacis會員帳號密碼重置\*\*\*

本公司希望新增以下用戶登入HEx：

(每個組別的相對功能，請參閱附件一)

用戶組別	用戶數目
A. 經理 / 管理用戶	
B. 操作用戶	
C. 只供查閱用戶	

**一經簽署，即代表本公司同意並接受附件三所註明有關成為 Hacis會員之所有條款**

授權簽署 : \_\_\_\_\_ 職銜 : \_\_\_\_\_

日期 : \_\_\_\_\_ 公司蓋印 : \_\_\_\_\_

備註: 1. 為保安理由，會員如在90日內沒有登入系統，其登入帳戶會被取消

\*\* - 必填欄位

## 附件一：HEx 用戶功能組別

### 用戶組別 A: 經理 / 管理用戶

可進入所有功能

### 用戶組別 B: 操作用戶

除了報表功能外，可進入所有功能

### 用戶組別 C: 只供查閱用戶

除了報表功能外，可進入所有功能(只限於查閱)

### 功能列表

服務功能	功能種類	功能詳細
ADi	倉庫及定單管理	新增預報記錄
		在顯示貨物記錄功能中，新增/顯示/修改貨物記錄的備註
		新增/顯示/刪除發貨單
		列出/列印發貨單
		新增/顯示/修改服務指令
	線上查詢	列出/列印貨物存量
		在列出貨物存量功能中，列印貨物記錄位置列表
		列出/列印服務指令
		顯示/列出運輸紀錄
		列出/列印車次貨物記錄
ADe	倉庫及定單管理	新增/顯示貨物接收記錄
		新增/顯示/列印貨物拼裝記錄
		在列出貨物拼裝記錄功能中，新增eRCL 預報
		在列出貨物拼裝記錄功能中，提交副提單資料予COSAC-Plus
	線上查詢	列出貨物接收記錄
		列出/列印貨物拼裝記錄
SLCD NB	倉庫及定單管理	新增/顯示付貨人託運單(SLI)
		在列出付貨人託運單(SLI) 功能中，修改付貨人託運單(SLI)
	線上查詢	在貨物狀況清單功能中，顯示貨物狀況
		新增/顯示付貨人託運單(SLI)
SLCD SB	倉庫及定單管理	在列出付貨人託運單(SLI) 功能中，修改付貨人託運單(SLI)
		在貨物狀況清單功能中，顯示貨物狀況
	線上查詢	在貨物狀況清單功能中，顯示貨物狀況
報告功能	報告下載	下載日/周/月運作報告

ADi: 機場直遞(入口)

ADe: 機場直遞(出口)

SLCD NB: 超級中國幹線(北行貨物)

SLCD SB: 超級中國幹線(南行貨物)

## **附件二: 增加, 刪除及更改用戶登入編號和密碼**

### 1. 增加用戶登入編號和密碼

填妥香港空運服務有限公司(Hacis)會員表格

將已蓋公司印及簽署的表格以傳真或電郵至香港空運服務有限公司 (Hacis)

用戶限額 – 第一組

3 經理 / 管理用戶

10 操作用戶

5 只供查閱用戶

第二組

2 經理 / 管理用戶

5 操作用戶

2 只供查閱用戶

處理時間 – 一般情況下需要 3 個工作天

### 2. 刪除用戶登入編號和密碼

使用公司電郵帳號傳真或電郵至香港空運服務有限公司 (Hacis)

處理時間 – 一般情況下需要 3 個工作天

特別情況 – 如具充份理由及電話跟進, 可於 0.5 工作天內處理

### 3. 更改用戶登入密碼 (密碼重設)

請在[此](#)重設您的密碼。您亦可以與我們的服務支援工作人員聯絡, 電話: (852) 2753-1545, 或電郵: [help@hacis.com](mailto:help@hacis.com)。確認身份後, 您將獲分配一個新密碼。

處理時間 – 一般情況下需要 1 個工作天

特別情況 – 如具充份理由及電話跟進, 可於 0.5 工作天內處理

### 4. 定時查閱用戶登入狀況

本公司會每隔 3 個月會發出一個最近 HEx 用戶登入狀況報表。閣下 可透過此報表以確定所有用戶均在授權下登入系統。

## 附件三:

### Hacis Membership Agreement

#### **Membership Agreement**

HONG KONG AIR CARGO INDUSTRY SERVICES LTD., ("us", "we", "our") MAKES THE WEBSITE AVAILABLE TO YOU IN ACCORDANCE WITH THIS MEMBERSHIP AGREEMENT. BY SIGNING HACIS MEMBERSHIP REGISTRATION FORM AND IN CONSIDERATION OF BEING GIVEN A MEMBER ACCOUNT AND ACCESS TO THE MEMBERS' WEB PAGES, YOU AGREE TO BE LEGALLY BOUND BY THIS MEMBERSHIP AGREEMENT AS AMENDED FROM TIME TO TIME. WE INVITE YOU TO REGISTER TO USE THE MEMBERS' WEB PAGES BUT REQUESTS THAT BEFORE YOU DO YOU SHOULD BE SURE YOU READ AND UNDERSTAND THE TERMS AND CONDITIONS SET FORTH BELOW ("**MEMBERSHIP AGREEMENT**"), AS THEY APPLY TO YOUR USE OF THE MEMBERS' WEB PAGES AND CONTROL ALL ASPECTS OF YOUR ACCESS TO AND USE OF THE MEMBERS' WEB PAGES IF YOU DO NOT ACCEPT THIS MEMBERSHIP AGREEMENT IN FULL, YOUR USE OF THE MEMBERS' WEB PAGES MUST BE TERMINATED IMMEDIATELY. THE MEMBERS' WEB PAGES ARE FOR USE BY REGISTERED MEMBERS ONLY. IF YOU GAIN ACCESS TO ANY MEMBERS' WEB PAGE AND HAVE NOT REGISTERED AS A MEMBER THEN YOU MUST LEAVE IT IMMEDIATELY AND REGISTER AS A MEMBER IF YOU WISH TO CONTINUE USING THE MEMBERS' WEB PAGES.

#### **1. General**

##### Definitions

In this Membership Agreement, the following expressions shall have the following meanings:

**"Member Account"**

the account in our records identified by the User ID we provide to the Member upon completion of the registration process;

**"Hong Kong"**

the Hong Kong Special Administrative Region of the People's Republic of China;

**"Information"**

the information, data, content, video, audio and other materials and items, tangible or intangible presented on the Hacis Websites;

**"Member"**

each person who maintains a valid Member Account;

**"Members' Web Pages"**

those pages of the Website which are accessible only to Members;

**"Password"**

the sequence of computer readable characters originally provided by us and as from time to time chosen by you as a password in order to access and use the Website;

**"User ID"**

the sequence of computer readable characters we provide to you in order for you to log on to the Members' Web Pages on the Website;

**"Website"**

this Hacis Website being an online information service providing content from us, our subsidiaries and associated companies and third parties, including but not limited to the Members' Web Pages;

#### **2. Registration**

You may register to use the Members' Web Pages by contacting (852) 2753 2962. You must provide us with accurate and complete registration information and advise us promptly of any changes. Failure to do so will entitle us to immediately terminate your subscription to and use of the Member's Web Pages. The information you provide to us for the purposes of registration will be dealt with in accordance with our privacy policy statement, which we suggest you read by clicking on the [link](#).

When you register, we will provide you with a unique User ID and Password. We may at times undertake checks to ensure the accuracy of the information you have provided to us including contacting you. We reserve the right not to accept your registration for any reason in our sole discretion and in such case you must not access or attempt to access the Members' Web Pages.

You may change your Password but you may not select a Password that violates any person's rights or one which, in our opinion is offensive, improper or inappropriate. If you do, we can modify or delete it.

If we agree to grant you access to the Members' Web Pages such access is a non-exclusive non-transferable limited licence to access the Members' Web Pages in accordance with this Membership Agreement.

You are responsible for all use of the Members' Web Pages (under your User ID or Password) and for ensuring that all use of the Members' Web Pages complies fully with the provisions of this Membership Agreement.

As your Password is the means by which we identify you and by which you access the Members' Web Pages you should keep it confidential. We will not be responsible for any unauthorised access to the Members' Web Pages using your Member Account due to your failure to keep your Password secure.

#### **3. Member warrants and acknowledges**

You represent and warrant and such representations and warranties are repeated each time you log on to the Members' Web Pages, that:

- (a) any information you provide to complete any form on the Website or any other information or thing you post to the Website is true, accurate and complete;
- (b) you are duly authorised to so complete any form or post any such information or thing; and
- (c) your use of the Website does not violate any applicable law.

#### **4. Change of this membership agreement**

We may change, add to or delete terms from this Membership Agreement from time to time in our sole discretion without notice or liability to you. We will post the amended Membership Agreement on Hacis Website. You are responsible for checking the revised Membership Agreement. If you do not agree with such revised Membership Agreement your sole remedy is to immediately cease using the Members' Web Pages. By continuing to use the Members' Web Pages following such modifications to the Membership Agreement, you agree to be bound by such modifications.

We also have the right at any time to change or modify any other terms and conditions, general practices and limits, applicable to your use of your Member Account, or any part thereof, or to impose new conditions, including, but not limited to, adding fees and charges for use. Such changes, modifications, additions or deletions shall be effective immediately upon notice thereof, which may be given by means of, posting on the Website, or by electronic or conventional mail, or by any other means by which you obtain notice thereof. Any use of Member Account by you after such notice shall be deemed to constitute acceptance by you of such changes, modifications or additions.

#### **5. Changes to website**

We may, at our absolute discretion and at any time, without prior notice to you, add to, amend or remove material from the Website, or alter the presentation, substance, hours of availability or functionality of the Website, Members' Web Pages or your Member Account.

#### **6. Member conduct on the website**

As a condition of your use of the Members' Web Pages, you may not:

- (a) use the Website for any unlawful purposes;
- (b) upload, post or transmit any unlawful, fraudulent, libelous, defamatory, obscene, pornographic, profane, threatening, abusive, hateful, offensive, vulgar, or otherwise objectionable or unreasonable information of any kind, including without limitation any transmissions constituting or encouraging conduct that is invasive of any other persons' rights to privacy, would constitute a criminal offence, give rise to civil liability, or otherwise violate any local, state, national or foreign law, infringe any intellectual property rights, proprietary rights or confidentiality obligations of others;
- (c) trespass, break into, access, use or attempt to trespass, break into, access or use any other parts of our servers, and/or any data areas for which you have not been authorised by us;
- (d) post or transmit any advertisements, solicitations, chain letters, pyramid schemes, investment opportunities or schemes or other unsolicited commercial communication, or engage in spamming or flooding;
- (e) restrict or inhibit any other member from using and enjoying the Website or any part thereof;
- (f) advertise or perform any commercial solicitation of members to become members of other on-line information services competitive with the Website;
- (g) post or transmit any information or software which contains a virus, Trojan horse, worm or other harmful component;
- (h) post, publish, transmit, reproduce, distribute or in any way exploit any Information obtained through the Website for commercial purposes;

- (i) upload, post, publish, transmit, reproduce, or distribute in any way, any component of the Website itself or any Information obtained through the Website which is protected by copyright, trademark or other proprietary right, or create derivative works with respect thereto, without our prior written permission or the prior written permission of the owner; and
- (j) directly or indirectly, allow others to use your User ID or Password.

You acknowledge that you have no rights in or to the Information and you will not use the Information, except as permitted under this Membership Agreement.

The burden of determining that any material uploaded, posted or otherwise made available by you on the Website is not protected by copyright rests with you. You shall be solely liable for any damage resulting from any infringement of copyright, proprietary rights, or any other harm resulting from such a submission. By submitting material to the Website, you automatically grant, or warrant that the owner of such material has expressly granted to us the royalty-free, perpetual, irrevocable, non-exclusive license to use, reproduce, modify, adapt, publish, translate, sublicense and distribute such material (in whole or in part) worldwide and/or to incorporate it in other works in any form, media or technology now known or hereafter developed. You also permit any other Member to access, view, store or reproduce the material for personal use. You hereby grant us the right to edit, copy, publish and distribute any material made available on the Website by you.

You acknowledge that we may establish general practices and limits concerning use of your Member Account, including without limitation the maximum number of days that email messages, notice board postings or other uploaded material will be retained on the Website, the maximum number of email messages that may be sent from or received by a Member Account, the maximum size of any email message that may be sent from or received by Member Account, the maximum disk space that will be allotted on our servers on your behalf, and the maximum number of times (and the maximum duration for which) you may access the Member Account in a given period of time.

**7. Anonymity**

Unless you otherwise request, we will use commercially reasonable efforts to anonymously display information you post to the Website. However, we do not guarantee your anonymity and you acknowledge that we make no representation or warranty as to your anonymity and we will not be responsible in the case of disclosure of your identity, including disclosure by another Member.

**8. Third party information**

The Information may contain information provided by third parties or sourced by us from business information sources and other references or sources.

We are not responsible if any such Information is not correct or up-to-date. We do not separately verify the Information provided by such third party or agency and you are cautioned thus as to the reliability and accuracy of the Information accordingly. We do not accept any responsibility whatsoever in respect of any such Information. Any use of and reliance on such Information is at your own risk.

In particular, the opinions expressed in any section of the Website which, provide a forum in which opinions and views may be shared or which are stated to be contributed by third parties do not represent our views. We caution you as to the reliability and accuracy of opinions expressed in these sections.

**9. Prohibition of access**

Whilst we shall use commercially reasonable efforts to provide Members with access to the Website twenty-four (24) hours per day we cannot guarantee your access and you acknowledge that we make no representation or warranty that the Website will be available. You are responsible for your own hardware, software and facilities and we cannot guarantee compatibility of the Website with your systems.

We shall be entitled, at our sole discretion, to:

- (a) temporarily suspend the Website or any part of it to upgrade or modify the Website; and/or
- (b) restrict your access to and use of the Website or any part of it where we consider it reasonably necessary for the operation of the Website. We shall not be responsible for any loss or damage you may incur as a result of any such suspension, restriction or prohibition.

We reserve the right at all times to prohibit or deny your access to the Website or any part thereof immediately and without notice, where we are of the opinion that you have breached any of the terms contained in this Membership Agreement or that such prohibition or denial is appropriate, desirable or necessary in our sole opinion.

We expressly reserve the right to log off any Member Account that is inactive for an extended period of time, which we shall determine in our own discretion.

**10. Links to and from the website**

There are links on Hacis Website which allow you to visit the web sites of other companies. Neither these web sites nor the companies operating them are controlled by us. We make no representation of any kind whatsoever concerning the information provided in those web sites or the quality, merchantability, or fitness of the products or services offered on those web sites. Hyperlinks to other internet resources are at your own risk. We have not investigated, tested, verified or monitored the content, information or material on those web sites and make no representation of any kind regarding the correctness, performance, quality, or functionality whatsoever of any software at those web sites.

Links to other websites do not constitute an endorsement by us of such websites or the information, products, advertising or other materials available on those websites.

**11. Intellectual property rights**

All intellectual property rights subsisting in respect of the Website belong to us or have been lawfully licensed to us for use on the Website. All rights under applicable laws are hereby reserved. Except with our express permission, you are not allowed to upload, post, publish, reproduce, modify, exploit transmit or distribute in any way the Website or any component of the Website itself or create derivative works with respect thereto.

In the event that we permit you to copy, redistribute or publish any copyrighted material, you must not change or delete any author attribution, trademark legend or copyright notice. You acknowledge that you do not acquire any ownership rights by downloading copyrighted material.

You agree that we are free to use, disclose, adopt and modify all and any ideas, concepts, know-how, proposals, suggestions, comments and other communications and information provided by you to us ("Feedback") in connection with the Website without any payment to you. You hereby waive and agree to waive all and any rights and claims for any consideration, fees, royalties, charges and/or other payments in relation to our use, disclosure, adoption and/or modification of any or all of your Feedback.

**12. Limited Liability and Warranty**

All Information is for your general reference only. We do not accept any responsibility whatsoever in respect of such Information.

YOUR ACCESS TO AND USE OF OUR WEBSITE IS AT YOUR SOLE RISK AND IS PROVIDED "AS IS," "AS AVAILABLE." THE WEBSITE IS FOR YOUR USE ONLY AND WE MAKE NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED.

IN JURISDICTIONS WHICH DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN TYPES OF LIABILITY, OUR LIABILITY WILL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY LAW. WE DO NOT ENDORSE, WARRANT OR GUARANTEE ANY MATERIAL, PRODUCT OR SERVICE OFFERED THROUGH US OR OUR WEBSITE.

Without limiting any exclusion specifically provided for in this Membership Agreement we shall in no event be liable for any costs, damages or liability for:

- (a) any fraudulent, inaccurate, incomplete, or unauthorized offers or requests, or offers or requests which are not authentic or which contain errors, on the Website; or
  - (b) any unauthorized use of the Website or breach of security relating to the Website.
- We do not guarantee or assume any responsibility that and you acknowledge that we make no representation or warranty, that:
- (c) the Information on the Website is accurate, adequate, current or reliable, or may be used for any purpose other than for general reference;
  - (d) any messages and other communications maintained or transmitted through the Website will not be deleted or will not fail;
  - (e) the Information on the Website is free of defect, error, omission, virus or anything which may change, erase, add to or damage your software, data or equipment;
  - (f) messages sent through the internet will be free from interception, corruption or loss;
  - (g) access to the Website will be available or be uninterrupted; or
  - (h) defects in the Website will be corrected.

In no event shall we be liable to you or any other person for any direct, indirect, incidental, special, punitive or consequential damages, including any loss of business or profit, whatsoever arising in connection with the use of, or inability to use, your Hacis Member Account, the Members' Web Pages or the Website or in connection with any failure of performance, error, omission, interruption, defect, suspension, delay in operation or transmission in the use or operation of your Hacis Member Account, Members' Web Pages or the Website or in connection with any computer virus, Trojan, worm, or other destructive element or system problems, whether or not we have been advised of the possibility of such damages, losses, expenses or liabilities.

You will exercise and rely solely on your own skill and judgment in your use of the Website and use and interpretation of the Information. You are responsible to ensure that your use of the Website and the Information complies with all applicable legal requirements.

The limitation of liability contained in this Membership Agreement will apply to the fullest extent permitted by applicable laws.

**13. Indemnity**

You agree to defend, indemnify and hold us, our parent company, subsidiaries and associated companies and their respective employees, agents, officers, directors, contractors,

suppliers and other representatives harmless from and against all liabilities, damages, claims, actions, costs and expenses (including legal fees), in connection with or arising from your breach of this Membership Agreement and/or your use of your Member Account, the Members' Web Pages, or the Website. We may, if necessary, participate in the defense of any claim or action and any negotiations for settlement. You will not make any settlement that may adversely affect our rights or obligations without our prior written approval. We reserve the right, at our own expense and on notice to you, to assume exclusive defense and control of any claim or action.

**14. Monitoring**

We have the right, but not the obligation, to monitor the content of any Member Account or Members' Web Pages, including email, notice boards and forums, to determine compliance with this Membership Agreement and any operating rules established by us and to satisfy any law, regulation or authorized government request. We shall have the right in our sole discretion to edit, refuse to post or remove any material submitted to or posted on a Member Account or Members' Web Pages. Without limiting the foregoing, we shall have the right to remove any material that we, in our sole discretion, find to be in violation of the provisions hereof or otherwise objectionable.

**15. Privacy Policy**

For information about our privacy policies and practices, please refer to our privacy policy statement. Where personal data is collected in connection with the Website, you should also have reference to the Personal Information Collection Statement linked to the form through which your personal data is collected.

For information on our use of cookies, please also refer to our privacy policy statement.

**16. Termination**

You agree that we, in our sole discretion, may terminate your User ID and/or Password, your use of the Website (or any part thereof) or your Hacis Member Account, for any reason, including, without limitation, for lack of use or if we believe that you have violated or acted inconsistently with the letter or spirit of this Membership Agreement. We may also in our sole discretion and at any time discontinue providing the Member Account, and/or the Members' Web Pages, with or without notice. You agree that any termination of your access to the Member Account under any provision of this Membership Agreement may be effected without prior notice, and acknowledge and agree that we may immediately reactivate or delete your account and all related information and files in your account and/or bar any further access to such files or your Member Account. Further, you agree that we shall not be liable to you or any third party for any termination of your access to the Member Account.

**17. Partial invalidity**

The illegality, invalidity or unenforceability of any provision of this Membership Agreement under the law of any jurisdiction shall not affect its legality, validity or enforceability under the laws of any other jurisdiction nor the legality, validity or enforceability of any other provision.

**18. Miscellaneous**

No waiver of any breach under this Membership Agreement will amount to a waiver of any other breach. The headings in this Membership Agreement are for convenience only and do not affect interpretation.

**19. Governing law and jurisdiction**

This Membership Agreement shall be governed by the law of the Hong Kong. Any dispute or difference arising out of or in connection with this Membership Agreement shall be referred to and determined by arbitration at the Hong Kong International Arbitration Centre and in accordance with its domestic rules.

**20. Version**

The governing version of this Membership Agreement is the English version, and shall prevail when there are inconsistencies between the English version and the Chinese versions. If there is any inconsistency between the hard copy of this Membership Agreement and the electronic version thereof on the Website, the electronic version shall prevail.